

Paloma Creek Water Districts

What are the Paloma Creek Water Districts?

Residents of Paloma Creek live in one of five Water Districts that serve Paloma Creek. The formal names of the Water Districts are Denton County Fresh Water Supply Districts 8-A, 8-B, 11-A, 11-B, and 11-C. The five Water Districts share the website www.palomacreek.org.

What are the functions of the Water Districts?

The Water Districts are governmental entities of the State of Texas that provide water, wastewater, storm drainage, and road services to Paloma Creek. The Water Districts also contract for trash/recycling services, law enforcement, fire protection, and EMS services.

What contact information do I need if I have questions?

For general information or questions about the Water Districts, the first place you should look is the Water Districts' website at www.palomacreek.org.

To contact the Water District or report a problem, please use "Contact Us" or "Report a Problem" found on the Water Districts' website or email customerservice@palomacreek.org.

If you have specific questions regarding services provided by the Water Districts please contact:

Law Enforcement, Fire Protection and EMS

The Water Districts contract with the Town of Little Elm for law enforcement and the City of Aubrey for Fire and EMS. IN AN EMERGENCY PLEASE CALL 9-1-1. For non-emergency please call (214) 975-0460.

Trash and Recycling Collection Services

The Water Districts contract with Rhino Removal to provide curbside trash and recycling collection services. If you have questions about your trash/recycling services, please contact Rhino Removal at (469)-60-RHINO or visit their website at www.rhinoremoval.com.

Water Utility Bill and/or Wastewater Service Questions

The Water Districts contract with Mustang Special Utility District for operation of the Water Districts' water and wastewater system and Mustang handles customer water utility billing. If you have questions about your water/wastewater services or your water utility bill, please contact Mustang at (940) 440-9561 or visit their website at www.mustangwater.com.

Greetings Paloma Creek Residents!

The Fresh Water Supply Districts of Paloma Creek have been hard at work with our communications and website company, Triton, to make it easier for you to communicate with and receive the latest information from us. In addition, the Districts have added additional features for you to report and for us to track District related concerns or problems.

Do you want to receive occasional but important notices about road construction and detours, important crime or safety information, weather alerts and more? If so, please sign up to receive these alerts from the Paloma Creek Water Districts by clicking on this link below:

<https://alerts.tritoncg.com/signup/kE7DA8ELThWWyE>

Did you know that the Fresh Water Supply Districts of Paloma Creek now have a social media page? That's right, we are now on Facebook. Please give us a "like" to receive helpful and informative information about neighborhood events, updates and more! Like us on Facebook at: <https://www.facebook.com/profile.php?id=100089656671253>

Want to contact us with a question about something that is not necessarily a concern or a problem? Just go to our "contact us" page on our website and send us a message! We are here to serve you! To contact us, simply click on the link below:

<https://www.palomacreek.org/contact>

On behalf of your elected directors of the Fresh Water Supply Districts of Paloma Creek, I hope that you find these new updates and improvements both helpful and beneficial.

Kind regards,

Greg Wilkerson, General Manager
Denton County Fresh Water Supply Districts of Paloma Creek
www.palomacreek.org