



RECYCLING SIMPLIFIED!

There is an app that can help you better keep track of your trash. When you download the Recycle Coach app (formerly known as My Waste), it can help remind you about trash and recycling collection days.

[Find out more...](#) | [Recycle Coach Web App](#)

HOUSEHOLD HAZARDOUS WASTE

Household hazardous waste items will now be collected directly from the comfort of your home! [more...](#)

NEW SERVICE

As a new water customer you are required to pay a deposit of \$75.00 for domestic residential water service and \$100.00 for commercial and all irrigation meters. In addition to the application, we need a copy of your driver's license. Letters of credit or payment history are not accepted in lieu of a deposit. You can either come in to our office to set up the services or you can click on this [link to complete an application](#) to set up service. To make a change in your service you may call (972) 771-7736 or email us at customerservice@rockwall.com.

BILL PAYMENT



[VIEW / PAY YOUR BILL ONLINE](#)

RESIDENTIAL/COMMERCIAL RATES

You may call the City of Rockwall Utility Billing Department with any questions at (972) 771-7736.

[Current Rates](#) | [Residential Garbage Info](#) | [Residential Recycling Info](#)

UNCLAIMED PROPERTY

State of Texas Property Code 6 "Unclaimed Property Code 76" requires that any unclaimed money for the last 3 years must be submitted for public display. Owners that present proof of claim and establish their owner's right may claim the property by coming to the Finance Department at City Hall, 385 S. Goliad St., Rockwall, Texas 75087

[Unclaimed Property](#)

BULK PICKUP SCHEDULES

Click on the image or the link above to take advantage of this exciting offer! We also offer you the convenience of using your credit/debit card to pay your City bill.

Utility payments can be made in person, drop box, drive up tube, [bank draft](#) and mail. We are located on the first floor of City Hall at 385 S. Goliad Street, the drop box and drive up tube are at the north end of the City Hall parking lot.

There is a \$25.00 fee for checks returned by your bank. Checks, which are written to pay a two month water bill, but are returned, result in automatic termination of your water service and additional service fees must be paid by cash, money order or cashier's check.

Water meters are read and billed each month. Customers have 18 days to pay their utility bill and are responsible for the timely payment of the account. All payments are posted the day they are received. Postmarks are not recognized. If the utility bill is not paid by the due date, a penalty of 10% of the current bill is applied to the account and a late notice will be sent. Utility service will be disconnected if payment is not received in the Utility Office in full by the date printed on the late notice.

BUSINESS HOURS

Monday – Friday

8:00 a.m. to 5:00 p.m.

P: (972) 771-7736

F: (972) 771-7728

customerservice@rockwall.com

**DO NOT SEND AN EMAIL MESSAGE
IF YOU HAVE AN EMERGENCY**

After hours, weekends and holidays, please call the Rockwall Police Department at (972) 771-7724

CITY OF ROCKWALL 2023 BULK PICK UP SCHEDULE Mon-Fri of the following weeks Zone 1

January 2	July 3
January 16	July 17
February 6	August 7
February 20	August 21
March 6	September 4
March 20	September 18
April 3	October 2
April 17	October 16
May 1	November 6
May 15	November 20
June 5	December 4
June 19	December 18

For Household Hazardous Waste Collection go to www.hhwsolutions.com for curbside pickup

We suggest placing bulk items at the **FRONT CURB** no sooner than the Saturday before the above dates. Items must be **out by 7AM on the above Mondays**. **YOUR BULK ITEMS WILL BE PICKED UP SOMETIME DURING THE SCHEDULED WEEK.**
972-771-7736

This schedule is for residents who live in Zone 1. Zone 1 is north of Interstate 30 and west of Ridge Road/Goliad St. where bulk trash collection will start the **first and third Mondays** of the month.

CITY OF ROCKWALL 2023 BULK PICK UP SCHEDULE Mon-Fri of the following weeks Zone 2

January 9	July 10
January 23	July 24
February 13	August 14
February 27	August 28
March 13	September 11
March 27	September 25
April 10	October 9
April 24	October 23
May 8	November 13
May 22	November 27
June 12	December 11
June 26	December 25

For Household Hazardous Waste Collection go to www.hhwsolutions.com for curbside pickup

We suggest placing bulk items at the **FRONT CURB** no sooner than the Saturday before the above dates. Items must be **out by 7AM on the above Mondays**. **YOUR BULK ITEMS WILL BE PICKED UP SOMETIME DURING THE SCHEDULED WEEK.**
972-771-7736

This schedule is for residents who live in Zone 2. Zone 2 is east of Goliad/Ridge Rd and all areas south of I-30 where pickup will be the **second and fourth Mondays** of the month.

Location:

City of Rockwall
385 S. Goliad Street
Rockwall , Texas 75087

POLY CARTS AVAILABLE

Residents are reminded that the City offers an optional automated garbage and recycling collection program using a 90-gallon polycart container for either garbage or recycling. The cart rental is an additional \$4.69 a month for trash pick-up. For Information, please call (972) 771-7736.

MUNICIPAL ENERGY USAGE FOR CALENDAR YEAR 2022

The City of Rockwall purchases natural gas from Atmos Energy Corporation. In Calendar Year 2022, the City of Rockwall purchased a total of 24,488 thousand cubic feet (MCF) of natural gas.

The City of Rockwall purchases electricity from GEXA Energy and Farmers Electric Cooperative. In calendar year 2022, the City of Rockwall purchased a total of 8,831,111 kilowatt hours.

The City of Rockwall purchases water from the City of Rockwall and Mt. Zion Water Supply. In calendar year 2022, the City of Rockwall purchased a total of 5,497,630 gallons of water.

The total cost of natural gas, electricity, and water purchased by the City of Rockwall in calendar year 2022 is \$1,211,965.

BULK PICKUP ZONES